\*Indicates sections that must be completed

Consent										
Date*									Time	
Patient has given consent?*			o Yes o No				(If yes, please specify Consent given by e.g. Patient)			
Consent for updating GP Record?				o Yes o No						
Service*				o Emergency Supply o Minor Ailment o Clinical Pathway				If Clinical Pathway O Acute Sore Throat O Impetigo O Infected Insect Bites O Acute Otitis Media (F2F only) O Shingles O Sinusitis O Uncomplicated UTI		
Emergency Supply or GP										
Referred by:			o NHS 111 o GP				Case Reference: Case ID: Disposition Code: Comments:			
Gateway Criteria (Clinical Pathway Only)										
Gateway criteri	o Yes o No				Yes, continue to assessment No, make appropriate referral or self-care advice					

Assessment							
Date*			Time				
Consultation Type*	o Face to face o Telephone o Telemedicine						
Reason for request* (Emergency Supply only)	o Patient had not ordered their prescription o Patient had ordered their prescription but it was not ready o Patient has lost prescription form o Patient has lost or misplaced the medicine(s) or applicance(s) o Patient was not able to collect the medicine(s) or appliance(s) from their usual pharmacy o Patient is away from home o Other						
Is there an electronic prescription outstanding for this patient?* (Emergency Supply only)	o Yes o No						
Symptoms*			How long had symptoms?*	o Less than 24h o 24 – 72h o More than 72h			
Presenting Complaint(s)*							
Is the patient pregnant?*	o Yes o No		Is the patient breastfeeding? *	o Yes o No			
Any declared allergy?*							
Existing medical conditions?							
Actions taken to date?*							
Medications been taken?							
CKS Checked?*	o Yes o No		NCRS/GP Record checked?*	o Yes o No			
Have any red flags been identified?*	o Yes o No		(Describe details including any action taken)				

Outcomes										
Date*						Time				
Consultation outcome*		o Advice given o Advice and Sale of Medicine o Advice and Referral to MAS o Sign-posted o Non-urgent: 111 o Non-urgent: Nurse, dentist, physiotherapist etc o Escalation o Urgent: 111 Clinical Hub on 111*8 o Urgent: 999 o Urgent: NHS Walk-in o Urgent: A&E o Supply of medicine o Other								
Supply Type*		o Clinical Pathway (National PGD) Confirm inclusion and exclusions o Sale of an Over the Counter (OTC) o Local Minor Ailments (MAS) o Locally commissioned NHS service, such as PGD o Other								
If medicine supplied	5 F C C	Product: Supplier Pack Siz Qty: Dose: Duration Medicati	e: e: : on sta		ate: ions:	o Yes o No Supp: [A] Controlled drug o No Supp: [B] EPS prescription dispensed for patient o No Supp: [C] Pharmacist determined that supply not necessary o No Supp: [D] Item not in stock o No Supp: [E] Patient or representative did not make contact and pharmacy unable to make contact o No Supp: [F] Patient bought the item o No Supp: [B] Other				
Does the patient pay for prescriptions? (Emergency Supply only)  o Yes o No							o Yes o No: [A] Under 16 years of age o No: [B] 16, 17 or 18 in full-time education o No: [C] 60 years of age or over o No: [D] Valid maternity exemption certificate o No: [E] Valid medical exemption certificate o No: [F] Valid prescription pre-payment certificate o No: [G] Valid war pension exemption certificate o No: [L] Named on a current HC2 charges certificate o No: [X] Was prescribed free-of-charge contraceptives o No: [H] Income support or income-related employment and support allowance o No: [K] Income-based jobseeker's allowance o No: [M] Entitled to, or named on, a valid NHS Tax credit exemption certificate o No: [S] Has a partner who gets pension credit guarantee credit (PCGC)			
Advice/Support Provided		o How to best manage their condition o Advice on how to take medicine o Advice on action to take if symptoms get worse o Patient signposted to electronic information resource o Printed leaflet supplied o Managing future minor illnesses (It is not always necessary to call NHS 111) o Other								

Person advised*	o Patient o Patient's advocate	
Worsening advice given*	o Yes o No	
Consultation notes (clinical narrative)		
Signposting/referral required?*	o Yes o No	Urgency: Signposted/Referred to: Reason:
Observations (Clinical Measures)	BMI Reading Height (cm): Weight (kg):  Blood Pressure Reading Systolic (mmHg): Diastolic (mmHg): Site (L or R arm):  Pulse Rate (bpm): Temperature (oC):  Sex: Any additional observations:	
Is GP Notification Required?*	o Yes o No	
Time taken to complete consultation	Patient facing time: Non-patient facing time:	
Person providing the service*	Full name: Professional role: Professional code:	