

Accessing The SONAR System

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Accessing The SONAR System

To access the system go to www.sonarhealth.org or www.firstpct.org

Login access

All users should have their own individual login accounts. If you already have login details from a previous year, please check ahead of time to ensure they work correctly and you have access to your relevant pharmacy sites.

Multiple Store access

- If you need access to more stores please email us ahead of time, so that we can add your new locations to your account. 2-3 days ahead would be preferable. You can use ticketing (feedback link to request access to new stores or send feedback creating a “ticket”- Our aim is for a 4 hours response time/or emailinfo@sonarinfromatics.com. Sonar will need the Poste code and street address of the store.
- When you are in the system, you can change (swap) between branches by selecting the “Change location” option at the top right corner (blue bar) where the current store name and post code is displayed.
- Always double check that they are in the right branch at the top right corner in the system (blue bar) the store name and post code is displayed.

Logging into Sonar

The Login link can be found in the top right corner of the SonarHealth or FirstPCT websites

Sonar Health [Login](#) [New User? \(Sign up\)](#)

[Home](#) [London Flu Service](#) [GDPR, Privacy and Cookies](#) [Contact Us](#)

General Data Protection Regulation (GDPR)

From 25 May 2018, *Data Controllers* and *Data Processors* will have to comply with the new EU Regulations (GDPR).

By using **SonarHealth** you agree to our [Privacy Notice](#) and [GDPR Statement](#)

Welcome to the Sonar Healthcare Network

We aim to provide a portal where Health care professionals can share clinical information. Our vision is to improve patient outcomes by having clinical information available at any time, also to make more fluid the communication in between Health care organisations.

If you are a Health care professional and don't have yet access to Sonar, please request your login credentials by clicking [Here](#) and fill in your details in the form.

The registration process for the London Pharmacy MenACWY Service 2018 is now open.

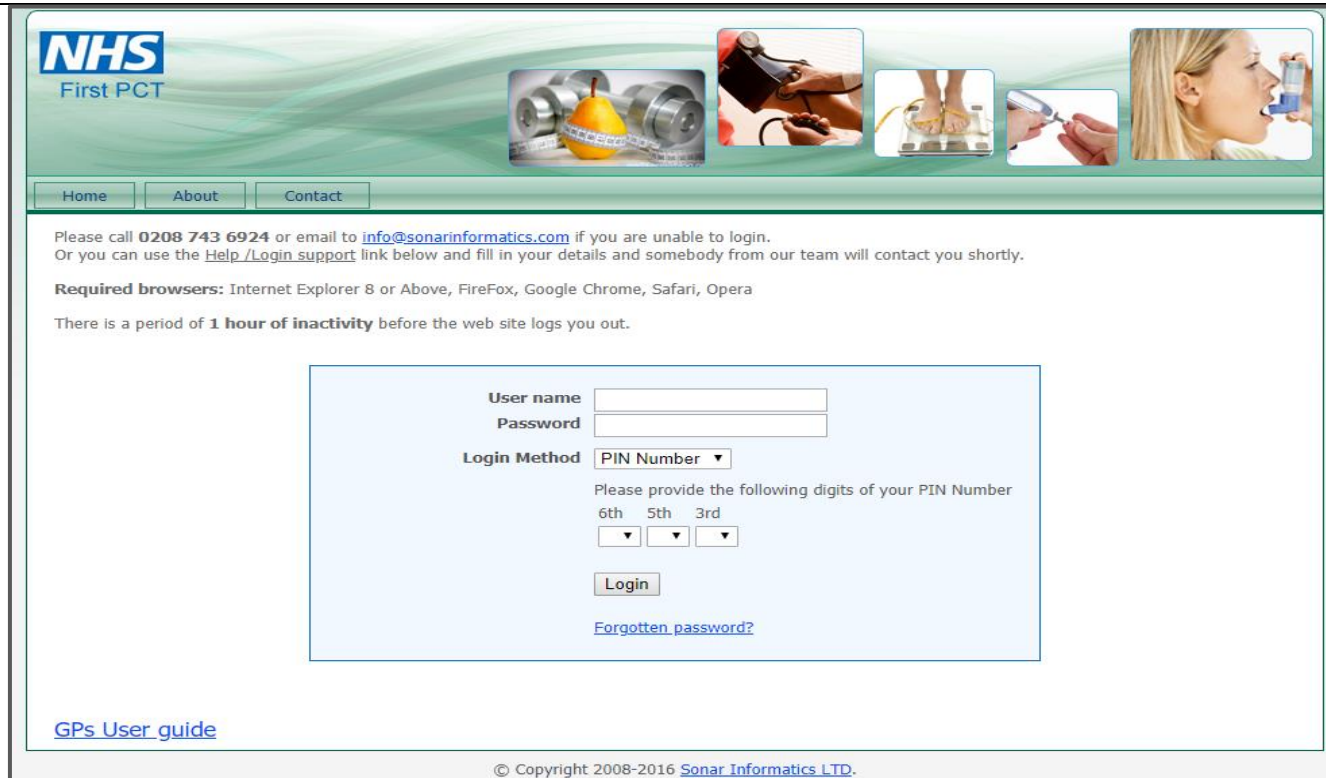
[Click here to register](#)

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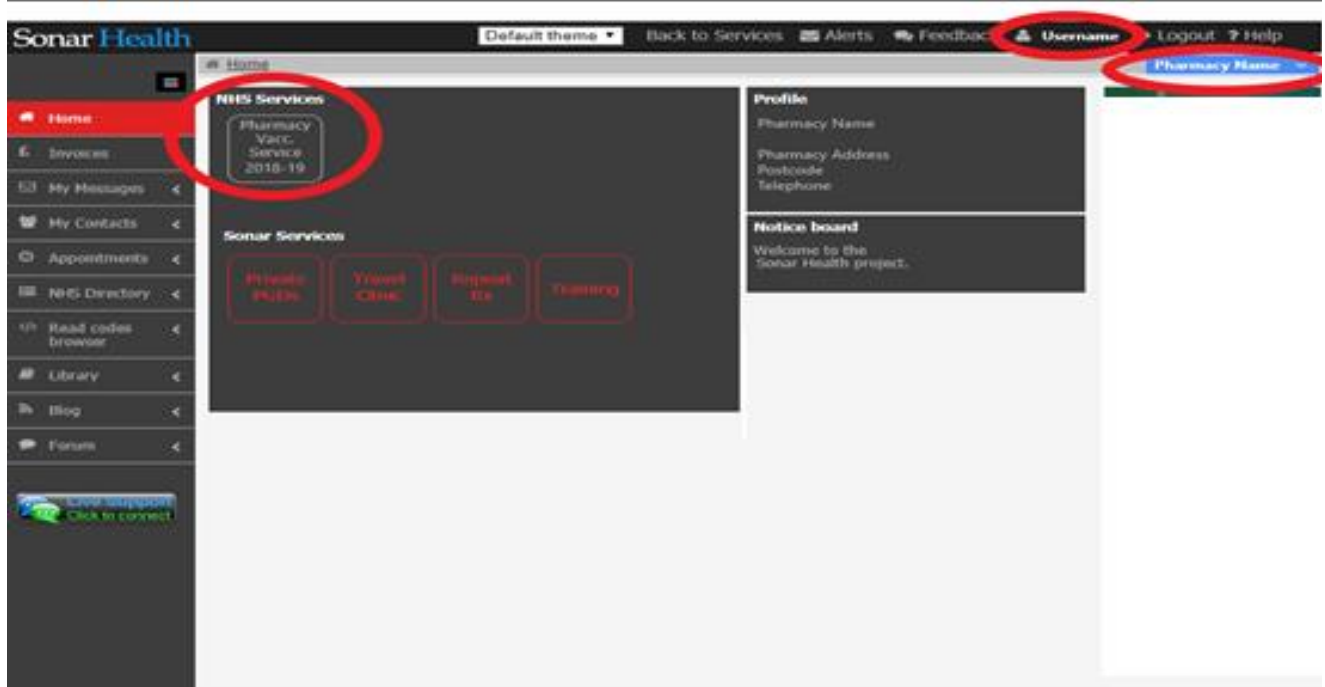
[f](#) [t](#) [in](#) [You Tube](#)

Once on the login page, please enter your Username, Password and PIN number.

- Unless otherwise stated, all details are lowercase with no spaces
- Login Method- make sure it is set at 'Pin Number' as you have been issued a PIN
- PIN- you will be asked for a different set of 3 parts of your 6-digit PIN each time
- If you have 'Multi-Access' to multiple stores be sure to choose the relevant borough and specific store after you have entered your login details and are prompted to select the site access you require.



Once inside you should see menu options on the left side of the homepage, and the groups of services in the middle block.



Signing up to a Service

Requesting Access for the first time

The 'New User? (Sign Up)' link can be found on the top right corner of the SonarHealth or FirstPCT websites.

- Click the link to be directed to the Registration page.
- Type your pharmacy site postcode in the Yellow box bar to search our system for your site details. If you can't find the address this way then free type the details in each field (Pharmacy Name, Postcode, Fax etc...)
- Complete the form by filling in all the required fields (asterix *) and press the Submit button.
- Please confirm any consents presented on this page as well as your marketing preferences
- We will send you an email with your login details within 1-3 working days, if you require them sooner, call/email us.

Sonar Health [Login](#) [New User? \(Sign up\)](#)

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Sign Up

If you are a new user, feel free to fill-in the following form and be part of the **Sonar Health Care Network!** By signing up you will have access to a range of free NHS enhanced and advanced services like NMS, MUR, Stop Smoking, Repeat Prescriptions, and also some other tools (Calendar, Library, etc) that will help you provide a better service to your patients.

Your Contact Details

Please find your location by entering the name or postcode in the box below and select it from the list that comes up. If not on the list, please free-type your contact info in the boxes below:

[Click here and free-type your location name or postcode](#)

First Name: *	<input type="text"/>
Surname: *	<input type="text"/>
Email: *	<input type="text"/>
Mobile:	<input type="text"/>
Phone:	<input type="text"/>

By signing up to **SonarHealth** you declare that the information you have provided is TRUE and you are genuine Advisor/Member of staff at the specified location. Also you agree to The Sonar Informatics [Terms of service](#) and [Privacy policy](#).

I confirm I have read and understood the above.

Marketing Consent

We would like to send you occasional news and offers from Sonar Informatics as well as important alerts and material. For some communication we must be able to reach you for example, for NHS-related services. Please select below, what information you are okay for us to send to you. You can unsubscribe at any time.

- NHS Service alerts and service-related news, announcements and material
- Flu Training, travel clinics and vaccinations
- Other training opportunities
- Sonar newsletters
- New product offers

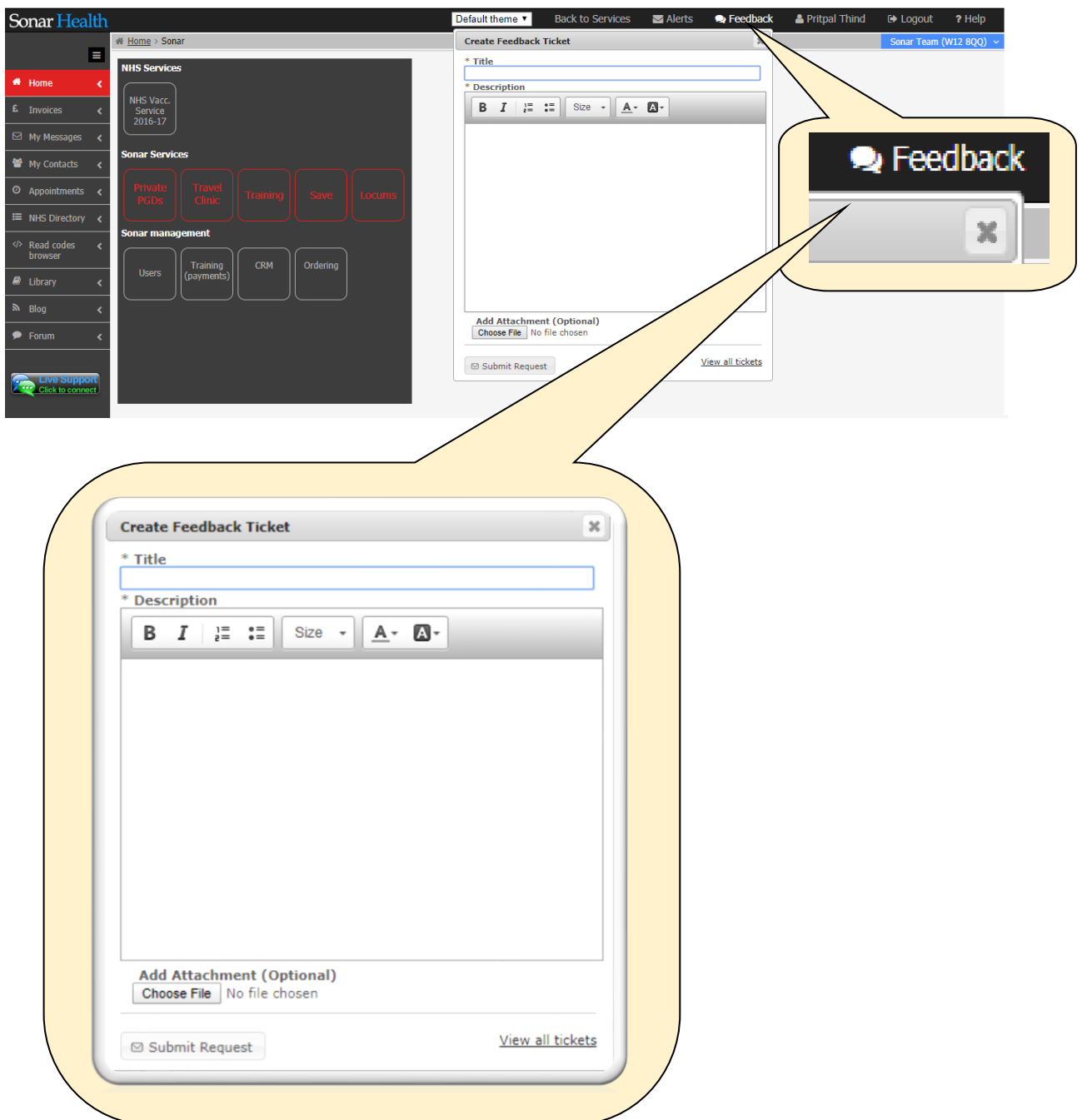
Please enter the text **O F B V M** in the box:

Need to contact SONAR?

Option A – use the feedback link to create a “Support Ticket”

Once logged in click on the “Feedback” link in the top area of your website.

Create a feedback ticket. Please provide as title, the reason for your feedback. Please provide a clear description of your request or feedback. You can choose to attach a screenshot to make clear your feedback.



Need to contact SONAR?

Option B – Email us at info@sonarinformatics.com

For all requests made, we will do our best to respond within 4 hours.

Option C – No response or more urgent call?

Please call 0808 743 9440 or 0208 811 2307

Forgotten your password?

On the SONAR website login pages, please click the “Forgotten password” link. Use the form to provide your pharmacy, GP or clinic postcode with your personal email.

FORGOTTEN PASSWORD?

Use the following form if you have lost your password. Please provide your Pharmacy, GP or Clinic Post Code along with your personal Email. If a match is found, we will email you details of how to reset your password.

* Clinic Post Code

* Your email